Elena Tang Digital Product | Experience Designer

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I am a research-driven, problem-solving experience designer with a background in e-commerce & startups, combining expertise in both research & visual design.

P Based in Los Angeles, open to relocation

_Experience

Digital Experience & Product Designer

Yamibuy | Jun 2023 - Present, Brea, CA

- Designed user interface, email templates, and banners with a focus on user-centered principles, resulting in a 180% improvement in user engagement and a 200% increase in email open rates.
- · Collaborated effectively with marketing and product teams, translating business objectives into visually compelling designs that aligned with company goals and strategy.
- Managed diverse visual design tasks, maintaining brand consistency across digital platforms. Proficient in Adobe Creative Suite, Figma, and HTML/CSS for seamless collaboration with web development teams.

Product & Visual Designer

Neumascape Studio | Sep 2021 - Present, Los Angeles, CA

- Collaborated and supported product, design, and engineering teams in research, concept, prototype, and development phases.
- Led provided branding, product & graphics design solutions, including prototypes, web design, and brand design guidelines for the brand LifeLog, a safety remote control system. Worked effectively with web engineers and data scientists to successfully launch the design.

UI/UX | Web Designer

Art Center College of Design | May 2021 - Aug 2021, Pasadena, CA

- Designed a new digital user experience with knowledge and skills of human-centered design, research, and user interviews.
- Contributed to the redesign of ArtCenter Library's digital archive website, enhancing its accessibility and incorporating inclusive technology solutions for online archives and special collections.

Sponsored User Experience Designer

Salesforce | Jan 2021 - May 2021, Pasadena, CA

- Worked with Salesforce creative design team and key stakeholders to deliver an innovative and immersive experience for Dreamforce.
- Helped Dreamforce transform into a hybrid tech conference that provided customized exploration, collective innovation, and relaxed networking opportunities for professionals, executives, and trailblazers through a deep understanding of key pain points, customer needs and company's strategic goals.

Teaching Assistant

Art Center College of Design | May 2020 - Aug 2020, Pasadena, CA

• Provided peer coaching to students, helped them understand how universal materials participate in manufacturing production.

_Education

University of Southern California

Sep 2022 - Anticipated in May 2025 | LA, CA

M.S, Intergrated Design, Business, & Technology

Art Center College of Design

Sep 2017 - Apr 2022 | Pasadena, CA

B.S, Product Design | Minor in Social Innovation

_Recognition

2021 Denhart Sustainable Prize 2020 Art Center Scholarship 2018 Art Center Provost List (GPA 3.85) 2018-2020 Art Center Williamson Gallery

3D Printing Helmet Packaging Konki Anubis Clay Model Stapler Design Ceramics Cup Set

_Core Strengths

Softwares

Figma Keyshot Adobe Photoshop Canva Adobe Illustrator Jira Adobe After Effects HTML/CSS

Adobe InDesign Adobe Premiere Pro

User Research

User Interview Storuboard **User Stories Business Model User Journey Usability Testing**

Visual Design

Interface Design Illustration Web Design Sketching Icon Design **Branding** Packaging Design Typography

Interests

✓ Video Gaming,

✓ Photography,

✓ Ridding